

Health Scrutiny Committee

Minutes of the meeting held on 22 June 2022

Present:

Councillor Green – in the Chair
Councillors N. Ali, Appleby, Curley, Johnson and Riasat

Apologies: Councillors Karney, McHale, Newman, Reeves, Richards and Russell

Also present:

Councillor T. Robinson, Executive Member for Healthy Manchester and Adult Social Care
Councillor Collins, Deputy Executive Member for Healthy Manchester and Adult Social Care
Kathryn Murphy, Director of Nursing and Midwifery, Saint Mary's Hospital
Jen Sager, Quality and Safety, Saint Mary's Hospital
Mr Martin Toal, Extra Care resident
Mr Vic Nuttall, Extra Care resident

HSC/22/21 Minutes

Decision

To approve the minutes of the meeting held on 25 May 2022 as a correct record.

HSC/22/22 Covid-19, Health Protection and Vaccination Programme Update

The Committee considered the report and presentation of the Assistant Director of Public Health that provided that latest COVID-19 data and vaccination updates. In addition, the Health Protection slides provided the latest information on the national, regional and local response to the monkeypox situation. The presentation had been circulated to all Members in advance of the meeting.

Some of the key points that arose from the Committee's discussions were: -

- Noting the recent press reports that described an increase in the cases of COVID-19; and
- The Council should lobby the government for the reintroduction of free testing.

The Strategic Lead Population Health Programmes acknowledged the comments regarding the increase in COVID-19 cases and stated that residents who had not had their spring booster jab should come forward to receive these at the earliest opportunity, especially those vulnerable and older residents. She further commented that key messaging and levers are being used to encourage both older and younger people to take up the offer of the vaccination.

The Assistant Director of Public Health reassured the Committee that work continued across a range of settings to ensure that any future outbreak was managed appropriately. She further reiterated the key public health message that COVID-19

was still in circulation and anyone experiencing symptoms should refrain from entering the work place and work from home where possible.

The Executive Member for Healthy Manchester and Adult Social Care advised the Committee that it had always been and remained the position of the Council that free COVID testing should be made available to all Manchester residents.

The Chair thanked the officers for the update and stated that the Committee retained their confidence in all of the teams who had responded to the pandemic. She further commented that from July this regular update would be provided via the monthly Overview Report as an item for information, adding that Members would still have the opportunity to ask questions on the information provided.

The Chair further commented that she welcomed the recent announcement that the World Health Organization was seeking to change the name of monkeypox virus, noting that the Committee had called for this at their previous meeting.

Decision

To note the report.

HSC/22/23 The Ockenden Report - Manchester Foundation Trust's Response

The Committee considered the report and accompanying presentation submitted by St Mary's Hospital, Manchester University NHS Foundation Trust that described that Dame Donna Ockenden was appointed to conduct an independent review of maternity services at Shrewsbury and Telford NHS Trust. A report highlighting the initial findings was published in December 2020. Manchester Foundation Trust produced and completed an action plan in relation to its recommendations.

The second and final report into Dame Donna Ockenden's review of maternity services at Shrewsbury and Telford NHS Trust was published on 30 March 2022. It described 15 Immediate and Essential Actions, which must be taken forward by all local maternity service providers. The report described Manchester Foundation Trust's response to the final Ockenden Report.

Key points and themes in the report and presentation included:

- Providing an introduction and context to the report;
- Manchester Foundation Trust response to emerging findings from the first Ockenden report; and
- Manchester Foundation Trust response to emerging findings from the final Ockenden report.

Some of the key points that arose from the Committee's discussions were: -

- What was being done to support pregnant female prisoners;
- What was being done to support pregnant learning disabled citizens;
- What was being done to support pregnant homeless citizens; and
- What was being done to train, recruit and retain midwifery nurses.

The Director of Nursing and Midwifery, Saint Mary's Hospital stated that a dedicated midwife post had been established to specifically support HMP Styal. She described this post had been established in late 2021 and was beginning to be embedded, noting that this was recognised nationally as an example of good practice.

The Director of Nursing and Midwifery, Saint Mary's Hospital further commented that the Ockenden Report discussed the need to consider vulnerability in the wider context, improve access to services and remove barriers to service. She described that there was a specific Learning-Disabled Safeguarding Group that worked closely with the Manchester Local Care Organisation to address wider care needs of patients.

The Director of Nursing and Midwifery, Saint Mary's Hospital commented that Manchester was in a strong position in relation to nurse training and retention. She stated that they had established strong relationships with local education providers and had managed to establish a strong pathway to recruit student nurses from these providers, commenting that in addition to this Manchester benefited from being a vibrant city that attracted nursing graduates. In response to a specific question relating to the diversity of the work force she commented that this data was available and would be provided following the meeting, adding that Saint Mary's had a programme to promote and support BAME staff and there was a mechanism to ensure that the voice and views of BAME staff was heard at all levels of the organisation.

The Chair stated that she welcomed the report and would welcome a future update report at an appropriate time that described progress against the agreed actions. She further requested that this update report include comparative data and how Manchester compared to the Shrewsbury and Telford Hospital NHS Trust. She further requested that the report include an update on advocacy and the voice of the women and families.

Decision

To note the report and request that an update report is provided for consideration at an appropriate time.

HSC/22/24 Extra Care Growth and Developments in Manchester

The Committee considered the report and presentation of the Executive Director of Adult Social Services that described the developments across Extra Care Housing during the past 7 years, culminating in significant growth in provision by working in partnership with Manchester Housing Providers.

Extra Care is purpose-built accommodation with care for people over 55 years of age and is a key enabler for adult social care in increasing suitable housing options for older people to remain in their chosen community, which, through this provision, avoids the need for people with care and support needs to rely on institutionalised care settings such as residential and nursing care.

The Committee then welcomed Mr Martin Toal and Mr Vic Nuttall, Manchester citizens. They both spoke of the circumstance that had resulted in them moving into their respective homes and of the positive experience of living in Extra Care accommodation.

To accompany this item the Committee also viewed a short video tour of Dahlia Gardens Extra Care scheme, courtesy of Southway Housing.

Key points and themes in the report included:

- Providing a background to the report, noting that The Housing for an Age-Friendly Manchester Strategy 2014-2020 set out the vision to increase extra care housing by trebling provision; and
- Describing the benefits and outcomes of Extra Care Housing, including key facts and figures.

Some of the key points that arose from the Committee's discussions were: -

- Thanking both Mr Toal and Mr Nuttall for attending the meeting and sharing their experience with the Committee;
- Recognising the positive impact this model of accommodation had on both residents and their families;
- Was there enough of this type of accommodation to meet demand in the city;
- Could private owner occupiers access Extra Care accommodation, and if so communication in relation to this needed to be improved;
- Future schemes needed to be codesigned with residents with experience of living in Extra Care accommodation;
- An update was requested in relation to the LGBT Extra Care scheme that was planned for Whalley Range; and
- More needed to be done to promote Extra Care as a viable option for BAME residents.

The Head of Commissioning (Older People) responded to Members' questions and comments by advising that the delivery of the schemes over the previous seven years had been achieved by working with Strategic Housing and housing providers in the city. She described that the accommodation delivered was of high quality and supported people to rightsize. She described that since 2014 the number of units in the city had trebled and there was a pipeline of schemes to grow this provision. She described that the maps describing proposed schemes had been developed using data to map where the older populations currently lived, adding that it was important to acknowledge that the schemes were for the city as a whole.

The Head of Commissioning (Older People) stated that the benefits realised by people living in Extra Care accommodation included decreased levels of depression; loneliness; falls; increased feeling of safety and increased activities. She also advised that this reduced the demand on hospital services. She informed Members that Extra Care was a home for life and they worked with a range of NHS partners to support people to remain living safely in their homes, including Macmillan Cancer Support. She further stated that a further, specific Dementia Extra Care home would

be developed in Manchester to provide specific, appropriate support for people so as to avoid them having to move into residential care.

The Head of Commissioning (Older People) informed Members that owner occupiers were eligible and could apply for Extra Care accommodation and acknowledged that there was a need to consider key messaging on this issue to include owner occupiers and members of the BAME community. She advised that there were good examples of where BAME residents had been engaged on this subject as a viable housing option; however, she acknowledged there was an existing perception amongst some residents regarding this model of accommodation, adding that this was a national issue. The Chair commented that existing Sounding Boards could be used to support this activity and promote Extra Care more widely.

The Head of Commissioning (Older People) acknowledged the suggestion regarding the codesign of future schemes to include residents with lived experience. She advised that Occupational Therapists did work with architects during the design stage and stated that the learning from previous schemes would be built upon to inform future schemes.

The Interim Director of Housing & Residential Growth reiterated the previous comments that commended the joint strategic approach in Manchester to deliver the Extra Care schemes and he further paid tribute to all officers involved with this work for their commitment. He described that this work and approach complimented the Manchester Housing Strategy (2022-2032) that would be considered at the July meeting of Executive. He further provided an update on the LGBT Russell Road scheme and stated that the Committee would be kept informed as this scheme developed.

The Executive Member for Healthy Manchester and Adult Social Care stated that the report described a success story for the city and needed to be celebrated. He particularly welcomed the lived experience articulated by the invited residents that had meaningfully contributed to the Committee's deliberations.

Decision

To note the report.

HSC/22/25 Manchester Equipment & Adaptations Partnership

The Committee considered the report and presentation of the Executive Director of Adult Social Services that described that the Manchester Equipment & Adaptation Partnership is a citywide service within Adult Social Care in the Manchester Local Care Organisation.

Key points and themes in the report included:

- Providing a service overview; and
- Discussing the current opportunities, challenges and activity.

Some of the key points that arose from the Committee's discussions were: -

- Noting the significant positive impact this service had on supporting people and their families;
- How confident were we that the work to reduce the waiting lists and for the waiting time to see an Assessment Officer to be under 4 weeks would be completed by the end of September 2022;
- Communications relating to the service needed to be appropriate, include information in relation to expected timescales and information on how to appeal decisions;
- What was the rate of recovery of minor adaptations when they were no longer required; and
- Noting that a review of the delivery model of both minor and major adaptations would be undertaken, the Committee requested an update report following completion of the review.

The Assistant Director, Targeted Interventions noted the comments from the Members and responded by advising that the team were well established and committed to delivering the best outcomes for Manchester residents. She described that the work of the service was aligned to the Better Outcomes Better Lives work that was regularly reported to this Committee and staff worked closely with the Community Health Teams based in the Manchester Local Care Organisation. She added that she remained confident that the September target to reduce the waiting lists and for the waiting time to see an Assessment Officer would be achieved.

The Assistant Director, Targeted Interventions advised that the review of the delivery model of both minor and major adaptations would inform the future delivery model of this service and an update report describing the findings and recommendations of the review would be submitted to the Committee for consideration at an appropriate time.

The Assistant Director, Targeted Interventions said that all communications relating to the service did comply with all current accessibility guidance, however if there were cases that Members wished to raise with her following the meeting she would look into these further. She said that all applications for the service were appropriately assessed, and timescales communicated to residents. She stated that if a decision was to refuse an application, information relating to the appeals process was provided, adding that officers did work to explain panel decisions to residents. She added that residents could reapply if their circumstance changed.

The Assistant Director, Targeted Interventions stated that Manchester had a very high rate of recycling and reusing equipment when they were no longer required.

Decision

To recommend that an update report describing the findings and recommendations of the delivery model of both minor and major adaptations be included on the Committee's work programme for consideration at an appropriate time.

HSC/22/26 Overview Report

The report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

The Chair requested that a response to the outstanding previous recommendations, described at section 1 of the report be provided for the next update.

In response to the Chair's comments regarding the Care Quality Commission (CQC) rating of Inadequate of a service, the Deputy Director of Adult Social Services advised that discussions were underway with the CQC to determine how best to relay information to the Elected Members for those services that were not Adult Social Care.

Decision

The Committee notes the report and agrees the work programme, noting the requests for update reports arising from consideration of the previous agenda items.